Co-produced by the Local Engagement Partnership

"You are the anchor that stops us from sinking..."

Hot Tips for Engagement



Make your voice matter LEP into the future with us

For more information contact jane.mccullough@setrust.hscni.net





mproving and Safeguarding Social Wellbeing Local Engagement Partners





Improving and Safeguarding Social Wellbeing

We are not tick boxes

"Have conversations with me about what matters to me " "We are more than headings in an assessment."



There is so much more going on than you know...

"Remember what you see on the surface may not be what is going on with me." "Always think about how I might be feeling."

We are all individuals find the balance

"What works for me will not work for someone else " "One size does not fit all " "Get to know us."



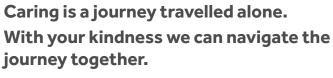


Never forget how valuable feedback is for you and for us

"Our stories help make services better." "We need our voices to be heard." "Honest feedback is not complaining, it's tomorrow universal teaching."

Listen with intent to understand

"Do not be afraid to ask me questions." "Listen and learn from me" "Always think about what could be better."



"Remember we can feel frightened and overwhelmed." "We can't be strong all the time."



'Rock the boat'

"Act on what you hear." "Do not be afraid to challenge the status quo." "Change can be a really good thing."

You are the service we all rely on



"Our relationship with you is important to us.

"Let's get it right together."

"Let me know if you are going to be late."



Do not expect us to tell you bravely what we think

"We need your support to be honest with you."

"Build my confidence so I can give you honest feedback"

Calling me back means more than you will ever know

"Remember I am waiting for you to call."

"Putting me first means keeping me informed."



