

Get Involved in your Health and Social Care (HSC)

Personal and Public Involvement (PPI) - "You can make a difference"

What is Personal Public Involvement (PPI)

PPI is the active and effective involvement of service users, carers and the public in Health and Social Care (HSC) services.

People have a right to be involved in and consulted on decisions that affect their health and social care. We know that when people are meaningfully involved in decision making about their health and social wellbeing, this leads to improved quality and safety.

The involvement of service users and carers is critical in the planning, commissioning, delivery and evaluation of HSC services. Involvement helps to ensure that voices are heard, views are listened to, experiences are shared and expertise is valued, respected and utilised to achieve the best outcomes for the person centred HSC that we continually aim to achieve.

How to get involved:



www.engage.hscni.net

or scan the QR code



Values underpinning PPI

Dignity and respect	Each person is treated with dignity and respect. This includes individual responsibility to respect the views of all participants be they individuals, communities or HSC staff.
Inclusivity, equity and diversity	The PPI process should facilitate the inclusion of all those who need to be involved and who chose to do so. It must be sensitive to the needs and abilities of each individual. Each person's background, culture, language, skills, knowledge and experience will be valued, accommodated and respected.
Collaboration and partnership	The PPI process is based on collaboration and partnership working. Each person has a responsibility to build constructive relationships with others involved in the process.
Transparency and openness	The PPI process should be open and transparent. Each person has a responsibility to be open and honest in their interactions and relationships with others.

What are the benefits of PPI for members of the public?

When service users, carers and the public are actively and meaningfully involved in the planning, delivery and evaluation of health and social care services there are real benefits to be had, including:

Enhanced Safety and Quality

Better Patient Experience

More tailored service.

Reduction in Serious Adverse Incidents

Increased Efficiency