

A guide to

# Personal and Public Involvement (PPI)



## Guidance for developing questionnaires at the end of an Involvement activity

This guide will support you to develop suitable and effective questionnaires at the end of an Involvement activity. This guide aims to help you measure the impact of your Involvement activity, by providing you with examples of simple and straight forward questions and response types. We have divided the types of questions and responses under various sections such as:

- Partnership Working.
- Experience, expectations and support.
- Respect and satisfaction.
- Qualitative questions.

### Partnership Working:

These types of questions can be used if you are working with a particular group over an extended period of time, we recommend you do not use them during one-off Involvement activities.

**My role in this Involvement activity, gives me personal satisfaction? (Please tick 1 response)**

Strongly agree	Agree	Disagree	Strongly disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**I am proud of what I have contributed to this Involvement group? (Please tick 1 response)**

Strongly agree	Agree	Disagree	Strongly disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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I know that my Involvement changed the end result for the better? (Please tick 1 response)

Strongly agree	Agree	Disagree	Strongly disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I found working with people from different backgrounds and outlooks helped us achieve more?  
(Please tick 1 response)

Strongly agree	Agree	Disagree	Strongly disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Experience, Expectations and Support:

You can use these types of questions for both embedded/continuous Involvement work or one-off Involvement opportunities.

I felt supported throughout my Involvement experience (Please tick 1 response)

Strongly agree	Agree	Disagree	Strongly disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How would you rate your Involvement experience? (Please tick 1 response)

Very good	Good	Fair	Bad	Very bad
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How would you rate your Involvement experience? (Please tick 1 response)

Exceptional	Good	Fair	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Where did you hear about this Involvement opportunity? (Tick all that apply)

Online	Family or friend	Leaflet or poster	Health and Social Care Provider	Engage website	Other please specify?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>

How easy would you say it was to understand the information you were given during your Involvement experience? (Please tick 1 response)

Very easy	Fairly easy	Fairly difficult	Very difficult
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

To what extent did your Involvement experience meet your expectations? (Please tick 1 response)

Slightly exceed expectations	Met expectations	Did not meet expectations
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Respect and Satisfaction:

You can use these types of questions for both embedded/continuous Involvement work or one-off Involvement opportunities.

I felt comfortable asking questions during my Involvement experience? (Please tick 1 response)

Strongly agree	Agree	Disagree	Strongly disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I felt comfortable challenging what was being said or suggested during the Involvement activity? (Please tick 1 response)

Strongly agree	Agree	Disagree	Strongly disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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I felt listened to during my Involvement experience? (Please tick 1 response)

Strongly agree	Agree	Disagree	Strongly disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I felt my views and opinions were respected? (Please tick 1 response)

Strongly agree	Agree	Disagree	Strongly disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What was your level of satisfaction with your Involvement experience? (Please tick 1 response)

Extremely satisfied	Very satisfied	Slightly dissatisfied	Not satisfied at all
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please tell us how important it is for Service Users and Carers to be involved in Health and Social Care service delivery or service change? (Please tick 1 response)

Essential	Important	Low importance	Not important
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

You were provided with a clear understanding of what your role and responsibilities were in this Involvement opportunity? (Please tick 1 response)

Completely agree	Mostly agree	Slightly agree	Completely disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I will get involved in future Involvement opportunities? (Please tick 1 response)

Very Likely	Likely	Unlikely	Very Unlikely
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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## Qualitative Questions:

Can you describe how your participation in this Involvement opportunity has given you personal satisfaction?

What specific areas in the Involvement activity worked well?

What specific areas can we improve to help make future Involvement opportunities better?

Would you like to make any other additional comments?

For more information on Involvement, Co-Production and Partnership Working, please visit the Engage website:

<http://engage.hscni.net>

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