

A guide to

Personal and Public Involvement (PPI)



Interactive polling tools to support Involvement

This guide will help you to consider the use of interactive polling tools as part of your Involvement with Service Users and Carers. It will help you to identify how you may use a polling approach, what software is available and some hints and tips for effective delivery.

Interactive Polling may be used as part of a training session, meeting, workshop or conference. Polling allows presenters to gauge an audience's response to a particular question or set of questions, by asking questions in real time and receiving responses instantly.

Online polling software enables surveys to be built and administered from any web-enabled device and then hosted via the internet as part of the online session. Participants are then able to respond to the question either in person at the event or remotely from their internet enabled device ie a mobile phone, tablet or computer.

Polling supports Involvement by providing a platform to consider a set of questions within a dedicated period of time. On-line polling allows for the results to be displayed instantly for the audience to see. This can support a discussion on the topic by allowing the range of responses to be shared to further stimulate participants thinking. Some current options for hosting a polling activity:

Mentimeter (Menti) - <https://www.mentimeter.com/>

- Questions are set in advance.
- Participants can feedback with pre-determined responses but can also answer open ended questions.

After the event, all the information may be collated instantly into a document which supports the quick analysis of information. A license is required to use the Menti software or access may be available via the HSC Leadership Centre.

TurningPoint - www.turningtechnologies.com

- Questions are set in advance.
- Participants can only respond to pre-determined answers.
- Dedicated period of time is set to allow participants to submit responses.

TurningPoint uses the PowerPoint platform to generate a presentation to display set questions and responses for audience participation. All information may be downloaded after the event to include in reports.

To host a TurningPoint session, specific software is required. You may hire TurningPoint packs from the Public Health Agency by contacting ppi.secretary@hscni.net.

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<http://engage.hscni.net>



PPI - Involving you, improving care



Zoom - <https://zoom.us/>

- Questions are set in advance.
- Participants can only respond to pre-determined answers.
- Single or multiple choice responses may be provided as options.
- Dedicated period of time is set to allow participants to submit responses.

All information may be downloaded after the event to include in reports. A Zoom registration is required to set up the polling function as part of an event.

Hints and tips

Questions should be clear. Set responses should allow participants to respond to a number of options or provide 'other' as an option to gauge if there are other options which should be explored.

It may be helpful to include a test question at the beginning of the polling to ensure your audience are able to connect and it allows participants to familiarise themselves with the technology.

**For more information on Involvement, Co-Production and Partnership Working
please visit the Engage website.
<http://engage.hscni.net>**

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